H & M Building Group -1% Client Referral Program **Terms & Conditions**

At H & M Building Group, we believe in rewarding those who support our business. Our 1% Client Referral Program is designed to thank anyone who refers new clients to us.

1. Eligibility

- The referral program is open to anyone—including past clients, suppliers, employees, their families, and members of the wider community.
- The Referred Client must be a new client who has not previously contacted or engaged with H & M Building Group.
- Self-referrals are not eligible under this program.

2. Reward Details

- The Referrer will receive 1% of the total signed contract value (including GST) for each eligible referred project, capped at \$7,500 per referral.
- The reward will be issued as a Visa Gift Card.
- Only one referral reward will be granted per referred project.

3. Reward Delivery

- The reward will be processed within 30 days of the Referred Client signing a contract and paying the initial project deposit.
- H & M Building Group will contact the Referrer to arrange delivery of the Visa Gift Card.
- If the Referred Client cancels or does not proceed beyond the deposit stage, no reward will be issued.

4. Multiple Referrals

- There is no limit to how many referrals you can make. Each successful referral results in a separate reward.
- If the same Referred Client is submitted by multiple Referrers, the reward will go to the first submission received and acknowledged by H & M Building Group

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5. Marketing Consent

- By submitting a referral, the Referrer confirms they have the Referred Client's permission to share their contact details with H & M Building Group.
- Contact details will only be used for the referral process and will not be added to any marketing database without the Referred Client's consent.
- Participation does not obligate the Referred Client to proceed with H & M Building Group's services.

6. Expiry of Reward

- A referral remains valid for 12 months from the date of submission. If the Referred Client has not signed a contract within that time, the referral will expire.
- Visa Gift Cards may have expiration dates. It is the Referrer's responsibility to redeem the card before it expires. Lost or expired cards cannot be replaced.
- H & M Building Group reserves the right to amend or discontinue the referral program at any time. Existing referrals will be honoured under the terms that applied at the time of

